

User Guide



For existing customers of Tokyo Century Leasing (S) Pte. Ltd, you may create account for online customer portal to preview your contract details, repayment schedule, statement of account, check for early settlement amount, update mailing address and other services.

To register account for online customer portal, click below link.

<https://www.tcls-carloan.com.sg/CustomerPortal/Login/SignUp>

To login into online customer portal

<https://www.tcls-carloan.com.sg/CustomerPortal>

INSTRUCTIONS TO CREATE AN ACCOUNT

Use the following link to register an account for Online Customer Portal System.

<https://www.tcls-carloan.com.sg/CustomerPortal/Login/SignUp>

STEP 1: Sign Up Account



**Welcome to
Tokyo Century Leasing (S) Pte Ltd**

Sign up an account to continue.

Login ID

Password

Confirm Password

Mobile No. (To receive One-Time Pin)

Captcha

Sign Up

Already have account? Please [Login](#).

Sign Up with your Preferred Login ID,
Password and Mobile No (To receive OTP
for verification)

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 2: Sign Up Account (Request OTP)



Welcome to Tokyo Century Leasing (S) Pte Ltd

Sign up an account to continue.

Login ID

Password

Confirm Password

Mobile No. (To receive One-Time Pin)

OTP

System just sent text message include OTP code to Mobile No: 8****026

Request OTP

Sign In

Click "Request OTP" button. One time Pin will send to Mobile No entered.

Enter OTP and click "Sign In".

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 3: Register Account



Welcome to Tokyo Century Leasing (S) Pte Ltd

Register your account.

I would like to apply using:

A SingPass Account



Save time! Use MyInfo Data via SingPass to complete your registration instantly.

Apply with MyInfo

Register your data manually.

Apply Manual

There are two ways to complete registration.

(a) Register your account using “My Info” via SingPass to complete. (Recommended)

(b) Register your account manually.

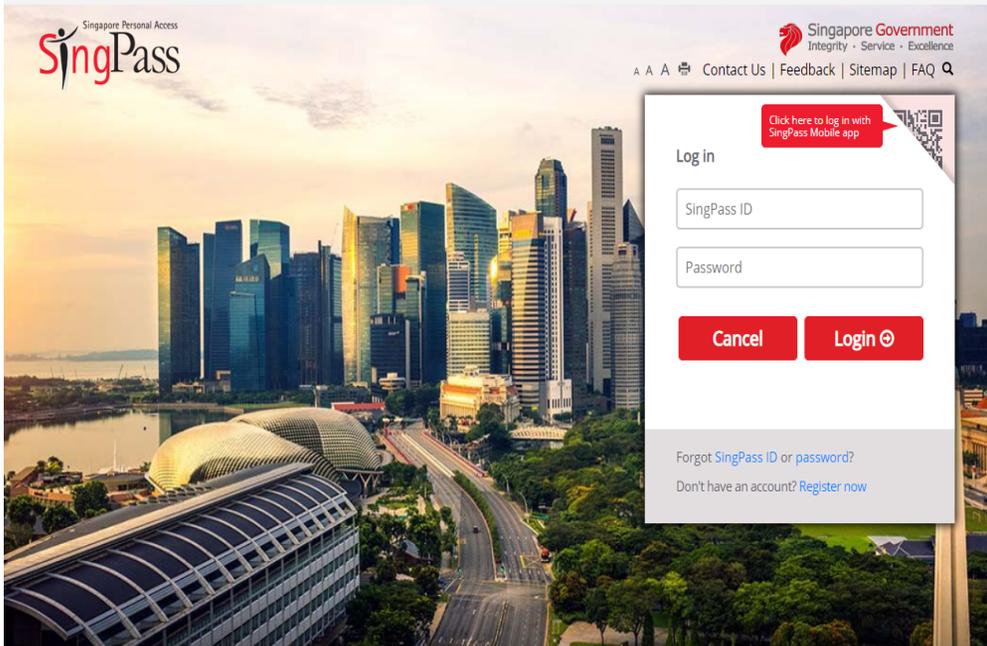
Click the button to proceed registration.

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4(a). 1 : Register Account (MyInfo)

Upcoming Scheduled Maintenance

The SingPass system will be undergoing scheduled maintenance to serve you better and will not be available on 20 Oct 2019, from 12am to 8am. Please plan your transactions in advance. Thank you for your understanding.



Singapore Personal Access
SingPass

Singapore Government
Integrity · Service · Excellence

Contact Us | Feedback | Sitemap | FAQ

Log in

Click here to log in with SingPass Mobile app

SingPass ID

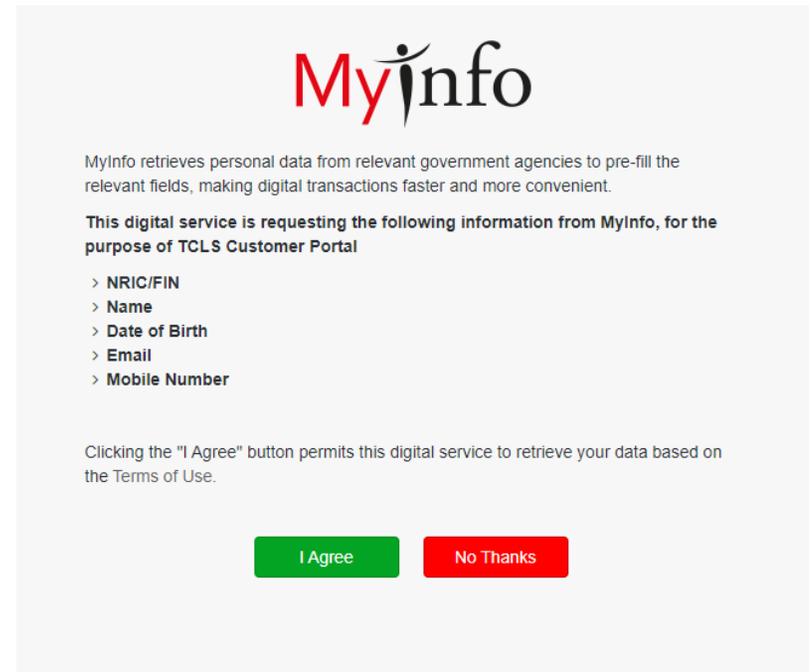
Password

Cancel Login

Forgot SingPass ID or password?

Don't have an account? Register now

System will redirect to Sing Pass Login page for you to login via Sing Pass account.



MyInfo

MyInfo retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service is requesting the following information from MyInfo, for the purpose of TCLS Customer Portal

- > NRIC/FIN
- > Name
- > Date of Birth
- > Email
- > Mobile Number

Clicking the "I Agree" button permits this digital service to retrieve your data based on the Terms of Use.

I Agree No Thanks

My Info consent page, click "I Agree" to proceed.

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4(a).2 : Register Account (My Info)



**Welcome to
Tokyo Century Leasing (S) Pte Ltd**
Register your account.

Preferred Name

XIA YIN CHOW

Date of Birth

01-Mar-1996

Verify your Email Address

myinfo90282@gmail.com

Verify your Mobile No.

91007973

- I agree to [General Terms of Use](#) and [Privacy Policy](#).
- I agree to link up the online account to view active contract(s) with Tokyo Century Leasing (S) Pte Ltd.
- I agree to receive all SMS messages from Tokyo Century Leasing (S) Pte Ltd to Mobile No above.

Captcha

STHBSP



Register

System will verify the signup user is existing customer of Tokyo Century Leasing using data retrieved from My Info.

Click "Register" to complete.

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4(a).3 : Register Account (My Info) (Completed)



Welcome to Tokyo Century Leasing (S) Pte Ltd

Register your account.

Account registration and link up request is completed.

Please continue to login into the system using registered email address
and password.

[Proceed to Login](#)



Click "Proceed to Login" to login using
your Login ID and Password.



Welcome to Tokyo Century Leasing (S) Pte Ltd

Sign in to your account to continue.

Login ID

Password

Captcha

Login

[Don't have access? Please Sign Up.](#)

[Forgot your User Name or Password?](#)

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4 (b).1 : Register Account (Manual)



Welcome to Tokyo Century Leasing (S) Pte Ltd

Register your account.

Do you have an active contract with Tokyo Century Leasing?

Yes No

Full Name as in NRIC / Passport

RATN MICHELLE

NRIC / FIN / Passport

SXXXX789A

Preferred Name

RATAN

Date of Birth

31/01/1948

Email Address

rat.....b@gmail.com

Mobile No.

80000026

I agree to [General Terms of Use](#) and [Privacy Policy](#).

I agree to link up the online account to view active contract(s) with Tokyo Century Leasing (S) Pte Ltd.

Enter your personal details such as Full Name, NRIC/FIN/Passport number, preferred name to show on customer portal, Date of Birth, and Email Address.

Please make sure your personal detail must be the same as in the contract.

Please input information about one of the active contract with us to verify.

Your Active Agreement No.

Or

Your Vehicle Reg. No.

Captcha



INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4 (b).2 : Register Account (Manual)



Welcome to
Tokyo Century Leasing (S) Pte Ltd
Register your account.

Do you have an active contract with Tokyo Century Leasing?

Yes No

Full Name as in NRIC / Passport

RATN MICHELLE

NRIC / FIN / Passport

SXXXX789A

Preferred Name

RATAN

Date of Birth

31/01/1948

Email Address

rat.....b@gmail.com

Mobile No.

80000026

- I agree to [General Terms of Use](#) and [Privacy Policy](#).
- I agree to link up the online account to view active contract(s) with Tokyo Century Leasing (S) Pte Ltd.

Enter your Hire Purchase Agreement No
(or) Vehicle Reg No to link up the contract.

Click Register

Please input information about one of the active contract with us to verify.

Your Active Agreement No.

Or

Your Vehicle Reg. No.

Captcha



INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4 (b).3 : Register Account (Manual)

Please input information about one of the active contract with us to verify.

Your Active Contract No.

Or

Your Vehicle Reg. No.

OTP

System just sent text message include OTP code to Mobile No: 9****074

[Resend OTP](#)

[Click here](#) to send OTP via email.

[Complete](#)

Please [Contact Here](#) if you have problem receiving your OTP message for confirmation.

System will verify the personal detail, contract no or vehicle reg no with existing contract.

After system has verified your detail, clicks on the Request OTP to complete your registration.

System will send OTP to your Mobile No and click "Complete".

INSTRUCTIONS TO CREATE AN ACCOUNT

STEP 4 (b).4 : Register Account (Manual) (Completed)



Welcome to Tokyo Century Leasing (S) Pte Ltd

Register your account.

Account registration and link up request is completed.

Please continue to login into the system using registered email address
and password.

[Proceed to Login](#)



Click “Proceed to Login” to login using
your Login ID and Password.



Welcome to Tokyo Century Leasing (S) Pte Ltd

Sign in to your account to continue.

Login ID

Password

Captcha

[Login](#)

[Don't have access? Please Sign Up.](#)

[Forgot your User Name or Password?](#)